**MTU Technical Associate – Business Systems Analyst (BSA) Concentration**

MetLife Global Technology and operations (GTO) is seeking innovative, enthusiastic, technically-oriented and entrepreneurial-minded individuals to participate in its full-time, entry-level MetLife Tech University (MTU) Professional Program.

**MetLife GTO Overview**

MetLife is a global leader in the insurance industry serving customers in nearly 50 countries. MetLife’s Global Technology & Operations (GTO) division is the foundation for MetLife’s global business strategy.  GTO is comprised of a diverse team of engineers, developers, business analysts, and project managers committed to delivering innovative solutions and infrastructure to help enable MetLife to deliver a world-class customer experience. While we have thousands of employees around the world, we work together as one team to serve our more than 90 million customers. By leveraging our scale, simplifying operations, and leveraging cutting-edge technology, we're earning the right to be the customer's first choice.

For more information on MetLife GTO, visit [www.metlifegto.com](http://www.metlifegto.com).

**MTU Professional Program Overview**

The MTU Professional Program seeks to equip participants with the skills necessary to succeed at MetLife. The six-month program consists of a robust curriculum of professional development and technical skill courses aimed at increasing proficiency and easing the transition from school to work. By the end of the program, successful MTU Professionals will be integrated into work-teams and will have the opportunity to contribute to the success of current business projects in the areas of application and software development, infrastructure and network engineering, business systems analysis and/or database administration.

Participants in the MTU Professional Program will spend the first six months of their employment at MetLife at our Research Triangle Park campus in North Carolina before transitioning to their full time work locations:

* Raleigh/Durham, NC
* Clarks Summit, PA
* Somerset, NJ
* Troy, NY
* Long Island City, NY
* Charlotte, NC
* Greenville, SC

**Business Systems Analyst (BSA) Concentration**

BSAs act as liaisons between the business and the technical teams. BSAs gather and develop functional requirements and functional design documentation as well as gather, review, analyze and evaluate end-user needs. BSA MTU Professionals may gain exposure to the following, depending on their specified role and team:

* Requirements gathering processes
* Software development lifecycle
* Business process and use case modeling
* System testing
* IT standards, procedures, policies
* Technical writing/documentation
* IT project management

**Job Requirements**

* Ability to start employment on either: February 2, 2015 or July 27, 2015
* Ability to live and work in Raleigh, NC for at least first 6 months of employment

**Education and Experience**

* Minimum of Bachelor’s degree from an accredited college/university required
* Education background in computer science, information systems, business administration, or other related field, or combination of education and relevant work experience
* Campus involvement, work experience, and/or community service experience
* GPA 3.2 out of 4.0 is preferred
* Previous internship experience  in a technical/technology-related field preferred

**Skills and Knowledge**

* Strong technical curiosity and entrepreneurial mindset
* Strong communication and collaboration skills
* High level of learning agility

*MetLife is proud to be an equal opportunity/affirmative action employer. We are committed to attracting, retaining and maximizing the performance of a diverse and inclusive workforce. It is the policy of MetLife to ensure equal employment opportunity without discrimination or harassment on the basis of race, color, creed, religion, national origin, alienage or citizenship status, age, sex, sexual orientation, gender identity or expression, marital or domestic/civil partnership status, disability, veteran status, genetic information or any other basis protected by law.*